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ABOUT YOUR TRACKER

Your tracker does not have an external power button and is shipped turned on. The tracker has a 3+ year battery life depending on the report frequency and it works on the 4G cellular network.



2

PLACING YOUR TRACKER

Place the tracker in any location that is not surrounded by metal (it can't get a GPS signal when surrounded by metal). Your tracker has a built-in magnetic case and can be mounted to any metallic surface.



3

DOWNLOAD THE TRACKING APP

Download the mobile app from the App Store or Play Store by searching for 'logistimatics'.



4

ACTIVATE YOUR TRACKER

Login to the app with your email address and the password you used when you purchased the tracker.



GPS positions vs Cell Tower positions



If your tracker reports a position with a light blue circle around it, this indicates the margin of accuracy. It may be location of the cell tower it's connected to. You will get an exact GPS fix when the tracker gets a better view of the sky. Try a new spot or take the tracker outside.

Setting up alerts



To be notified if your tracker enters or exits an area, create a geofence. In the mobile app, click Geofences > New Geofence. Give your new geofence a name, address and size.

Troubleshooting



If you have a question or problem, we can help. Learn more about your tracker's features, watch tutorial videos and ask questions at logistimatics.com/contact

WiFi positioning



Your tracker can locate itself with GPS positions or when it can hear WiFi access points. This gives your tracker more reliable ways of locating its position.

1 Sending commands to the tracker

You can configure your tracker by sending commands via the mobile app.

The tracker will only respond to commands for few minutes after it has just been turned on or when it wakes up to report it's location at it's scheduled time.

When you send a command and it is successfully received, the tracker will always reply with a confirmation message.

2 Tracker reporting frequency

By default, the tracker will report it's location every 24 hours and the battery will last up to 3 years. The report frequency is configurable in the app.

To change the report frequency go to Commands > new command > Change

3 WiFi locations

WiFi positions can be helpful in areas with poor GPS satellite reception.

WiFi position is turned on by default. This setting is configurable.

4 Battery life

The battery in the Asset-432 is not rechargeable but it is replaceable. A replacement battery is available for \$17.

To maximize battery life for your tracker, we recommend a report frequency of every 24 or 12 hours.