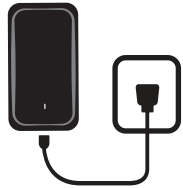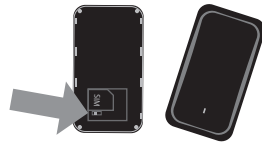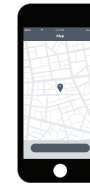# Asset Tracker 4

Getting Started Guide

LOGISTIMATICS

1 Charging your tracker

Charge your tracker by connecting the charging cable. Plug it into an electrical outlet for 6-7 hours for a full charge (or overnight). The red light will flash when the tracker is fully charged.

2 Turn your tracker on

To turn your tracker on, open the tracker case and turn the internal switch to "on". Close the case. Hold the external power button down (beside the charging port) until you see the battery display light up on the bottom of the device.

3 Download the tracking app

Download the mobile app from the App Store or Play Store by searching for "logistimatics". You can also track from any web browser at gps.logistimatics.com

4 Login with email and password

Login to the app with your email address and the password you used when you checked out.

Setting up live audio for your tracker

1 Make sure tracker is on

Before you can use live audio, you will need to set your cellphone as the number that's authorized to listen. First make sure your tracker is turned on.

2 Add your cellphone as the SOS

In the mobile app, click Commands > then + to send a new command > then Set SOS Numbers

Enter your cellphone number. This sets your cellphone as the authorized SOS number.

3 Have the tracker call you

To start listening, simply go to the mobile app and click Commands > + to send a new command > Have tracker call you. The tracker will call you and you will immediately hear what is happening at the tracker's location.

4 Place the tracker

You may need to experiment with the best place to put the tracker. It should be as close to the person speaking as possible.

Tracker Placement

Place in a backpack, purse or bag. If you're tracking a vehicle, you might also consider the Mobile-200 tracker. It has a much larger battery and increased reporting frequency. logistimatics.com/mobile-200

Setting up alerts

To be notified if your tracker enters or exits an area, create a geofence. In the mobile app, click Geofences > New Geofence. Give your new geofence a name, address and size.

Troubleshooting

If you have a question or problem, we can help. Learn more about your tracker's features, watch tutorial videos and ask questions at logistimatics.com/contact

Configure settings

Change the reporting frequency or settings for lights and sounds in the mobile app. Click Commands > then + to see a list of all options.

Questions? We're here to help!   •   logistimatics.com/contact   •   hello@logistimatics.com