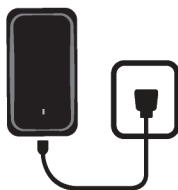


# 1

### CHARGING YOUR TRACKER

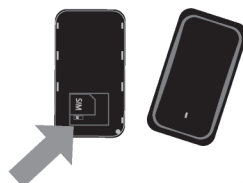
Charge your tracker by connecting the charging cable and plugging it into an electrical outlet. Charging may take 4-5 hours. The LED battery status bar will indicate when it is fully charged.



# 2

### TURN YOUR TRACKER ON

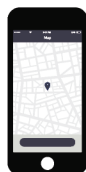
To turn the tracker on, open the device cover and toggle the small switch. You can check that the tracker is on by tapping the small button by the charging port. If the tracker is on, the blue lights will illuminate.



# 3

### DOWNLOAD THE TRACKING APP

Download the mobile app from the App Store or Play Store by searching for 'logistimatics'.



# 4

### LOGIN WITH EMAIL & PASSWORD

Login to the app with your email address and the password you used when you purchased your tracker



### GPS positions vs Cell Tower positions



If your tracker reports a position with a light blue circle around it, this indicates the margin of accuracy. It may be location of the cell tower it's connected to. You will get an exact GPS fix when the tracker gets a better view of the sky. Try a new spot or take the tracker outside.

### Setting up alerts



To be notified if your tracker enters or exits an area, create a geofence. In the mobile app, click Geofences > New Geofence. Give your new geofence a name, address and size.

### Troubleshooting



If you have a question or problem, we can help. Learn more about your tracker's features, watch tutorial videos and ask questions at [logistimatics.com/support](https://logistimatics.com/support)

### Add additional Users



You can add additional users via the tracking website [gps.logistimatics.com](https://gps.logistimatics.com)  
Go to Account > Settings > Add Users

### Sending commands to the tracker

You can configure your tracker by sending commands via the mobile app.

When you send a command and it is successfully received, the tracker will always reply with a confirmation message.

### Tracker reporting frequency

By default, the tracker will report its location every 30 seconds. The report frequency is configurable in the app.

To change the report frequency go to Commands > new command > Change report frequency.

### Long-term asset tracking

If the tracker is configured to report once per day, the battery will last up to 1.5 years.

This makes it a great long-term tracker for assets. You can check the tracker's battery level in the app.

### Tracker Placement

For optimal tracking, the tracker should be placed in an area that is not enclosed in metal (such as inside the trunk of a car). The tracker is rated IP65 (splash-proof) but should not be submerged.

Be sure to keep the rubber gasket under the device cover in place.